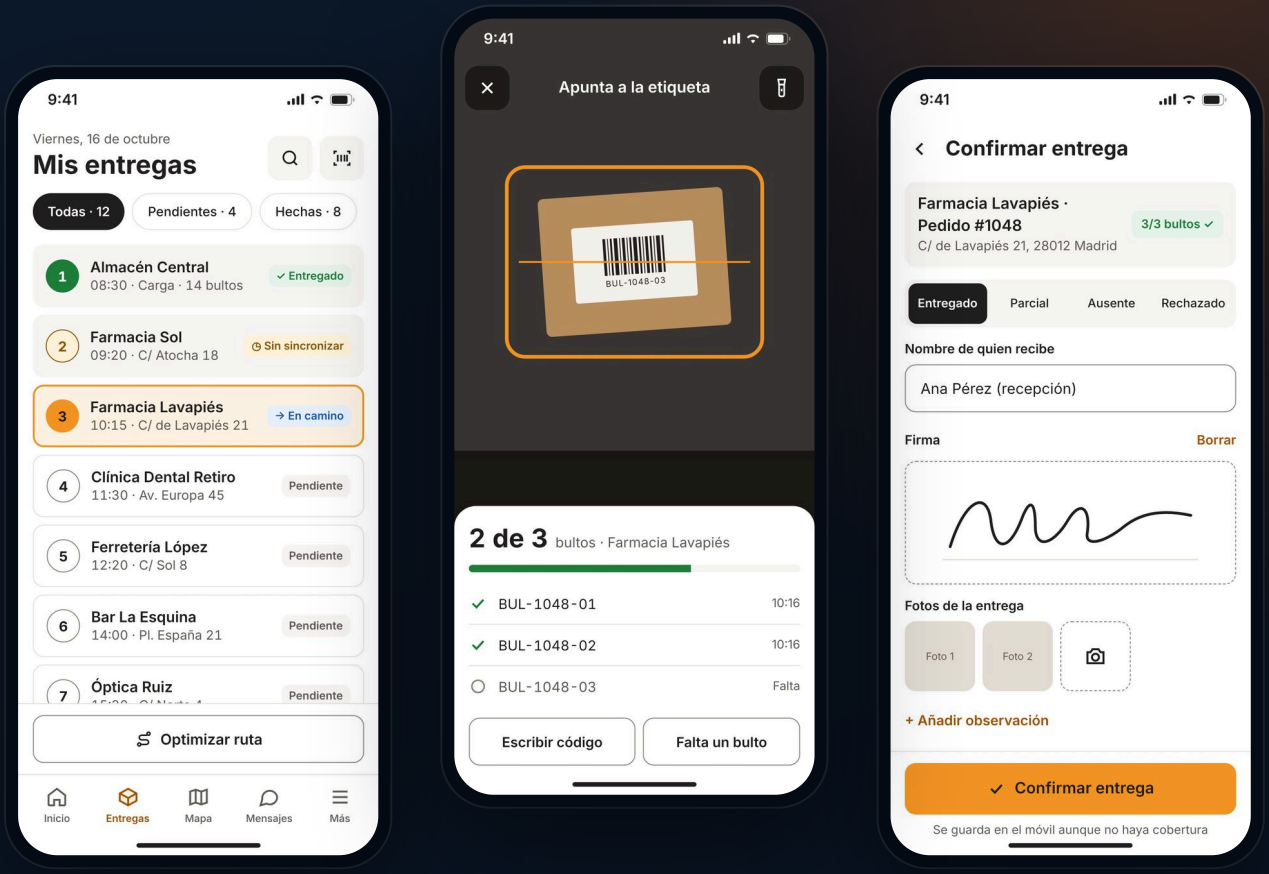
Vigilo

For last-mile delivery · Chile

Delivery APP

Every delivery, confirmed with proof. The app guides the driver stop by stop: daily route, package scanning, recipient signature and photos, even with no signal.

- Proof of delivery
- Package scanning
- Works offline



6
steps from the warehouse to the last stop

4
outcomes: delivered, partial, not home or refused

5
languages for your delivery drivers

0
deliveries lost with no signal

A DAY OF DELIVERIES

From the warehouse to the last stop, in six steps

Drivers always know what to do next. Managers see in real time what has been delivered, what is still pending and what has failed.

1 · Departure

Van assigned by the office, pre-trip checklist and confirmed mileage.

2 · Route

Today's list with the time window and status of each stop. Route optimization in one tap.

3 · Arrival

Directions to the door and an "I've arrived" button. Also opens in the driver's usual navigation app.

4 · Packages

Every package is scanned. If one belongs to another stop or is a duplicate, the app flags it instantly.

5 · Delivery

Who received it, signature, photos and notes. Also not home, refused or partial delivery.

6 · Close-out

Summary of the day. It won't close out with unresolved stops and shows which ones they are.

No mix-ups

"Pending sync" is never confused with "Delivered": the app only marks a delivery as complete once your server has received it.

For the delivery manager

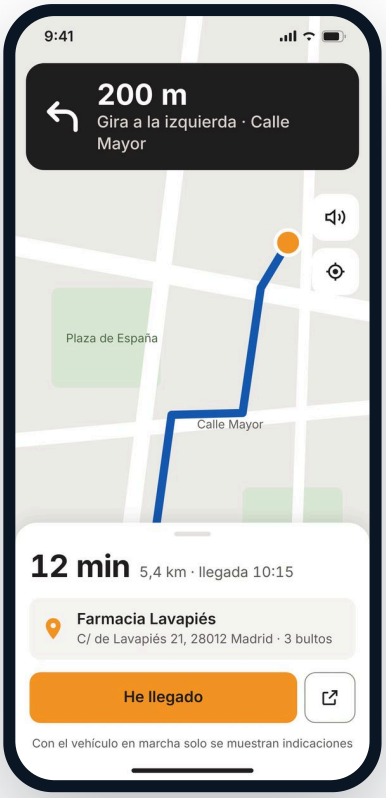
- ✓ What's delivered, pending and failed, in real time
- ✓ Proof of delivery with signature, photos and time
- ✓ Incidents with location
- ✓ Route changes without phone calls

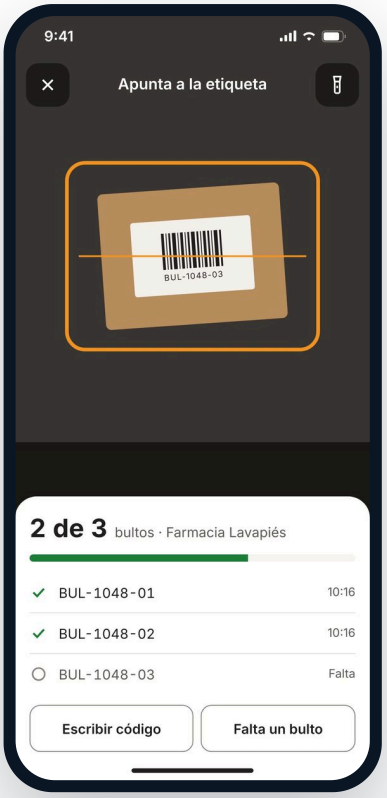
For the delivery driver

- ✓ Always knows the next stop
- ✓ Alerts if they grab the wrong package
- ✓ Signature and photos in seconds
- ✓ Keeps working with no signal

ROUTE AND SCANNING

A clear route for the day and the right package at the right stop





1 Delivery list

Each stop with its number, customer, time and address. Status by color, icon and text: delivered, en route, pending or not synced.

2 Navigation to the door

Distance, time and ETA with large directions. While the vehicle is moving, the screen shows only the essentials.

3 Package scanning

Live count (2 of 3) and an alert if the barcode belongs to another stop or is a duplicate. If a package is missing, the delivery becomes partial.

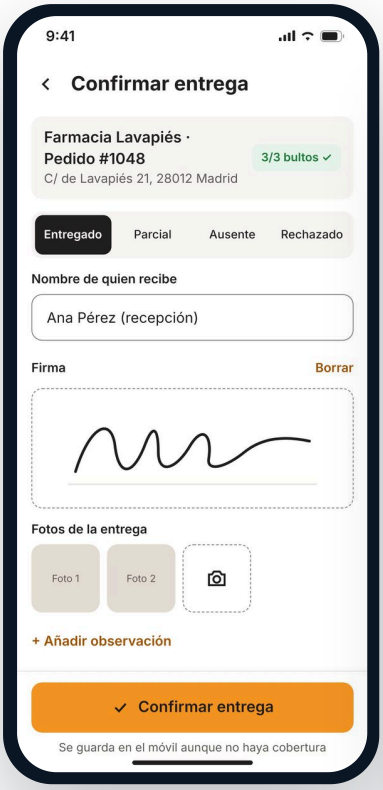
Unreadable label? No problem

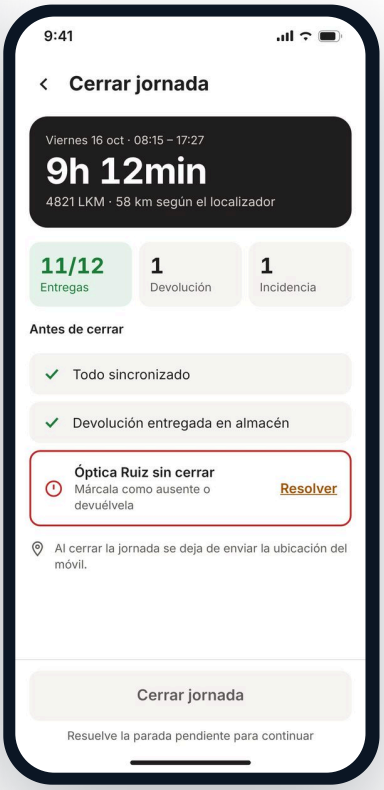
If the label is damaged, the code can be entered by hand. And if a package is missing, the app asks for a note for the office.

PROOF OF DELIVERY

Signature, photos and name: proof that stops claims

When a customer says “I never got it”, you have who received it, their signature, the photos and the exact time.





1. **Delivery outcome**
   Delivered, partial, not home or refused. Tricky cases require an explanation.
2. **Who receives and signs**
   The recipient’s name and a finger signature on the driver’s phone.
3. **Photos of the delivered package**
   At the door, at the front desk or next to the delivery receipt. Attached to the delivery.
4. **Works offline**
   The confirmation is saved on the phone and sent automatically when there’s a signal.

Claims that get closed

Signature, photos, name and time: the customer sees the proof and the claim is resolved in minutes.

Fewer package errors

The app warns if a package belongs to another stop before it’s delivered, not after.

Fewer calls to the office

Each delivery’s status updates automatically: the office knows what’s delivered without calling the driver.

ADMIN SAVINGS

How much time and money you save each month

Delivery receipts entered by hand, customers calling to ask if their order has arrived, claims without proof and second delivery attempts. Adjust the numbers to your operation.

YOUR OPERATION

Delivery drivers	8
Deliveries per driver per day	40
Delivery days per month	21
Hourly cost of your staff	US$6

ADMIN WORK YOU SAVE

Delivery receipts and confirmations: minutes saved per delivery	1 min
Customer calls avoided per day (total)	10
Claims per month resolved with proof	12
Failed deliveries avoided per month	10

134 h
of admin per month

US$844
saved per month

US$10,128
saved per year

Where you save (US$ per month)

Receipts and confirmations	US$672
"Has my order arrived?" calls	US$84
Claims backed by proof	US$48
Second attempts avoided	US$40

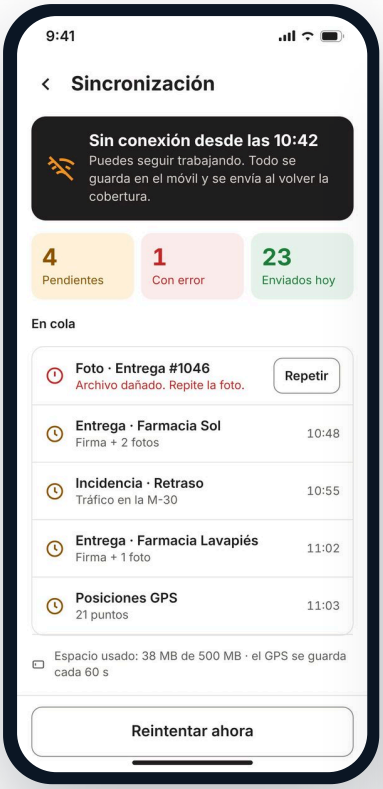
Rough estimate. Based on 4 min per call, 40 min per claim and US$4 per second delivery attempt. The starting values are an example, not real customer data. Calculate yours on our website with your own numbers.

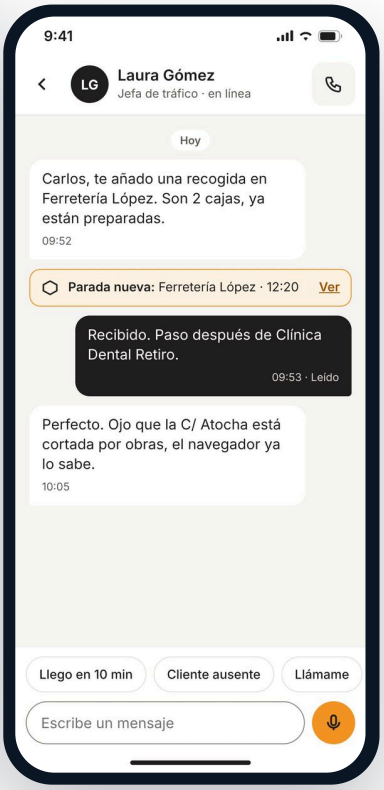
≈ US$844
saved per month in the example

That's about **134 hours a month** your team no longer spends on calls, paperwork and checks, and can put toward better planning. Over a year, about **US$10,128**.

THE UNEXPECTED

Customers not home, no signal and last-minute changes





1 **No signal**

Deliveries are queued and sent in order when the signal returns. If a photo fails, the app asks for a retake.

2 **Incidents**

Customer not home, damaged goods, delay or traffic, with photos and location.

3 **Route changes**

The office adds a pickup or flags a closed street. The driver replies with one tap or by voice.

FOR YOUR BUSINESS

iOS and Android

One app for your whole team, on personal phones or company devices.

Five languages

Spanish, English, French, Portuguese and Italian. Everyone picks theirs with a flag.

Privacy by design

The phone's location is only used while a shift is open and stops when it's closed. The vehicle tracker remains the main source.

Demo mode

"Demo access" button: a full shift with sample data, without touching your data. Ideal for training new hires.

Want to try it on one of your routes?

We'll walk you through the app in demo mode and set up a trial with your vehicles and delivery drivers.

STEP 1

Demo

A full delivery day on your phone in demo mode.

STEP 2

Pilot

One or two real routes for a few weeks, connected to your system.

STEP 3

Rollout

All routes onboarded and proof of delivery tailored to each customer's requirements.

Request your demo at vigiloo.cl

Scan the code to see the Delivery APP on our website, calculate your savings and download this brochure.

vigiloo.cl/en/app-entregas

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